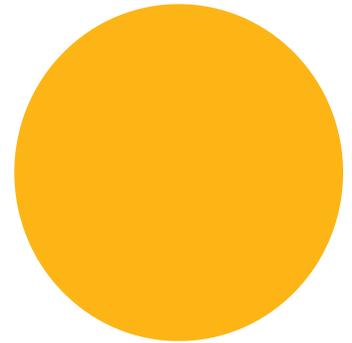# MATS®

Easier done than said

Skills Matrix

Reduce risk and track workforce skills across your organization

Skills Matrix

MATS Service Matrix provides instant visibility to skills shortage allowing you define, deploy and measure training initiatives to improve compliance.

CHALLENGE

Skills deficits generate visible and hidden costs

Every year businesses are fined $millions when injuries occur. Staff without the necessary up-to-date skills and qualifications for them to perform their job safely are at risk, as are the organisations employing them. With thousands of employees it becomes an increasingly difficult task to track out-of-date skills and apply the necessary training.

SOLUTION

Streamlined, affordable skills measurement built on MATS

MATS Skills Matrix provides instant visibility of the risks with your employees, letting you organise improvement plans in the most efficient ways.

With a drill-down approach, risks can be identified across Divisions, Departments and Job Roles where staff have expired or expiring qualifications.

"We now have better management information, better control and a full audit trail."

VODAFONE

Why Manage your Skills Matrix with MATS?

When you manage skills with MATS, you get all of this in a modern, flexible app that's easy to configure as your needs change:

- Instant visibilty MATS Skills Matrix gives you a complete and instant picture of competency risks in your organisation

- Dashboards and reports help you to identify where to focus training and alert you proactively to problems you could avoid

- Easy to configure with user-definable organizational structures, job roles and associated skill requirements

- Staff led skills registration using a mobile interface to upload proof of qualifications with gated reviews

- Proactive communications alert staff of pending qualification expiration with automated e-mail and SMS notifications

- Encourage training registrations through up-coming training course notifications

Key Features

Flexibility
- Supports your divisional, departmental and job roles in the structure you need
- Manage all of your staff skills and qualifications in one central place
- Manage external resource suppliers and contract staff
- Configurable early notification of expiring skills
- Communicate with line managers automatically informing of re-training

Data protection and security
- Real-time, secure visibility of skills to authorized staff
- Two-factor authentication for user access
- Secure document transfer
- Digital signature support

Scale & reach
- Rapid, web-based deployment – scales to any number of users, department, customers, countries and languages
- Multiple hosting options including cloud or on-premise
- Deploy via cloud for access through any device: desktop, tablet and smartphone

Control
- 100% configurable workflow, case management, rules, alerts and work allocation
- Complete audit trails
- Fully customizable reporting, management information and live KPI dashboards
- Powerful drill-down reports and geographic dashboards

Multi-channel dialog
- Automatically update fulfilment parties and service requesters proactively
- Design, test and send communications via web, e-mail, SMS and mobile apps

Integration
- Easily import and export data including standard qualification feeds
- Integrate with HR, CRM and ERP systems like SAP and Salesforce
- Integrate with mainframe and other systems

Supports continuous improvement
- Provides a platform on which service requests and related processes can be improved as your roadmap dictates

MATS Dynamic Accelerators

Powered by MATS

MATS Dynamic Accelerators are developed on the MATS Low-code Development Platform. This means they are highly configurable and can easily be integrated into your wider IT landscape.

You can implement an accelerator almost out of the box, or adapt it to your custom business requirements, at a fraction of the cost and time of traditional software development.

Deployed via the Cloud (and also available on premise), MATS Dynamic Accelerators are web and mobile ready.

About MatsSoft

MatsSoft is on a mission to close the Process Execution Gap – the gap between the people who know what they want to improve, and the coders who make it happen.

We started life as a digital design agency, which taught us a thing or two about customer-centric design. We set out to create a new kind of process improvement platform – one that eliminates coding and complexity, making it easy for process people to make the changes they want to make.

Today, our Low-code Development platform, MATS, is used by process improvers, customer champions, innovation leaders and IT teams in organizations across the globe. Customers include Nationwide Building Society, Coca-cola, FedEx, Thomas Cook, Barclaycard, RBS, Santander and Intel.

Find out more at www.matssoft.com