



Asset Management

Manage all of your assets
in one modern, easy-to-use app





Asset Management

Transform your asset management efficiency – whether you’re managing in-house equipment or providing asset management and maintenance services to customers.

CHALLENGE

Too many disconnected spreadsheets

All organizations have assets: PCs, mobile phones, printers, company cars, capital equipment – and someone has to make sure they’re all in order.

But for many organizations, the answer is for each department to manage their own assets with individual spreadsheets. The perceived alternative is the complex Asset Management modules available in ERP systems, which are typically overblown, inflexible and costly.

SOLUTION

Streamlined, affordable asset management with MATS

Organizations that are serious about asset management efficiency need a better way: a connected, digital asset management solution without the cost.

That’s where the Asset Management solution powered by MATS comes in. It lets you centralize asset management, ditch your inefficient spreadsheets, and continuously improve your asset management processes.

It’s quick to implement, completely configurable, and scalable to meet the needs of everyone from an in-house facilities team to an equipment maintenance company serving thousands of customers.

“We now have better management information, better control and a full audit trail.”

VODAFONE





Why Manage Assets with MATS?

When you manage your own or your customers' assets with MATS, you get all of this in a modern, flexible app that's easy to configure as your needs change:

- **A single source of truth** about your assets and related data such as warranties, service contracts, equipment issue and return
- **Real-time tracking** with immediate, automatic updates on any asset or service case
- **A huge efficiency boost** thanks to streamlined process workflow, and automated reminders about maintenance dates, warranty expiry and contract renewals
- **Happier customers** as you improve your ability to track their assets, flag any issues, send automatic updates via email and SMS, and respond quickly to inquiries
- **A complete audit trail** of all asset-related activity





Key Features

Flexibility

- Manage multiple asset classes and clients from one repository
- Built-in and extensible process platform
- Multiple hosting options including cloud or on-premise

M2M-ready

- Support machine-to-machine communications from SIM enabled devices
- Feed machine status and workflow alerts with real-time telemetry

Scale & reach

- Rapid, web-based deployment – scales to any number of users, department, customers, countries and languages
- Customer facing, including provisioning and service requests
- Deploy via cloud for access through any device: desktop, tablet and smartphone

Control

- Central repository provides real-time, secure visibility to all assets and all cases to customer service staff, clients/ users and service engineers
- Adaptable department-specific processes
- 100% configurable workflow, case management, rules, alerts and work allocation
- Complete audit trails
- Fully customizable reporting, management information and KPI dashboards
- Track asset location and movement, and display geographic dashboards
- Manage related documentation such as warranty documents, service contracts and technical manuals

Multi-channel dialog

- Automatically update asset admins, customers and service staff via web, email, SMS and mobile apps

Integration

- Easily import and export data
- Integrate with ERP, CRM and finance systems like SAP and Salesforce.
- Integrate with mainframe and other systems

Supports continuous improvement

- Provides a platform on which asset management and related processes can be improved to include warranty, routine maintenance and service request management
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Smart Process Apps

Powered by MATS

MATS Smart Process Apps are developed on the MATS Low-code Development Platform. That means they are highly configurable and can easily be integrated into your wider IT landscape.

You can implement a Smart Process App almost out of the box, or adapt it to your custom business requirements, at a fraction of the cost and time of traditional software development.

Deployed via the Cloud (and also available on premise), Smart Process Apps are web and mobile ready.

About MatsSoft

MatsSoft is on a mission to close the Process Execution Gap – the gap between the people who know what they want to improve, and the coders who make it happen.

We started life as a digital design agency, which taught us a thing or two about customer-centric design. We set out to create a new kind of process improvement platform – one that eliminates coding and complexity, making it easy for process people to make the changes they want to make.

Today, our Low-code Development platform, MATS, is used by process improvers, customer champions, innovation leaders and IT teams in organizations across the globe. Customers include Nationwide Building Society, Coca-cola, FedEx, Thomas Cook, Barclaycard, RBS, Santander and Intel.

Find out more at www.matssoft.com



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